

# South Worcestershire Allocations Policy



Following the recent consultation on the South Worcestershire Allocations Policy which took place between February and May 2020, we have made some amendments to the initial policy following your feedback.



That the banding structure for Armed Forces was not clear or fair

We discussed this with Armed Forces personnel and councillors to understand the issues. The policy has been amended to reflect this feedback.

This is also in line with new legislation from central government.



That you did not agree with the one offer of accommodation, and if this were refused you would be moved to a lower priority banding

Amended the policy to state that two offers of suitable accommodation will be made, and if both are refused, then this will be mean your banding is reduced.

This excludes homeless households, where one offer of suitable accommodation will be made in line with the homeless legislation.



Will the system update on housing need circumstances every 6 to 12 months?

The system will automatically review applications every 12 months, to make sure there is still a housing need within the household. If up to date information is not provided the application will be closed.

Applicants are responsible for updating their applications, and keeping them active.



That concerns were raised whether current bandings and waiting times would be kept following the re-registration period.

The new banding structure will apply with the new policy, the new banding is not comparable.

If you re-apply within the six week re-registration period, and by Sunday 18 October 2020, you are entitled to keep the date of your previous band award you had under Home Choice Plus. The banding structure differs, therefore we cannot pre-empt what the band award will be, but the band effective date will remain.



That concerns were raised around households facing anti social behaviour and / or harassment

We would always encourage tenants to work with their landlord and the Police to resolve these issues. If all avenues have been exhausted, and the situation cannot be resolved, your case will be reviewed by a senior officer.